



URBAN SPORTS CLUB



MAGICLINE

A Sport Alliance Company

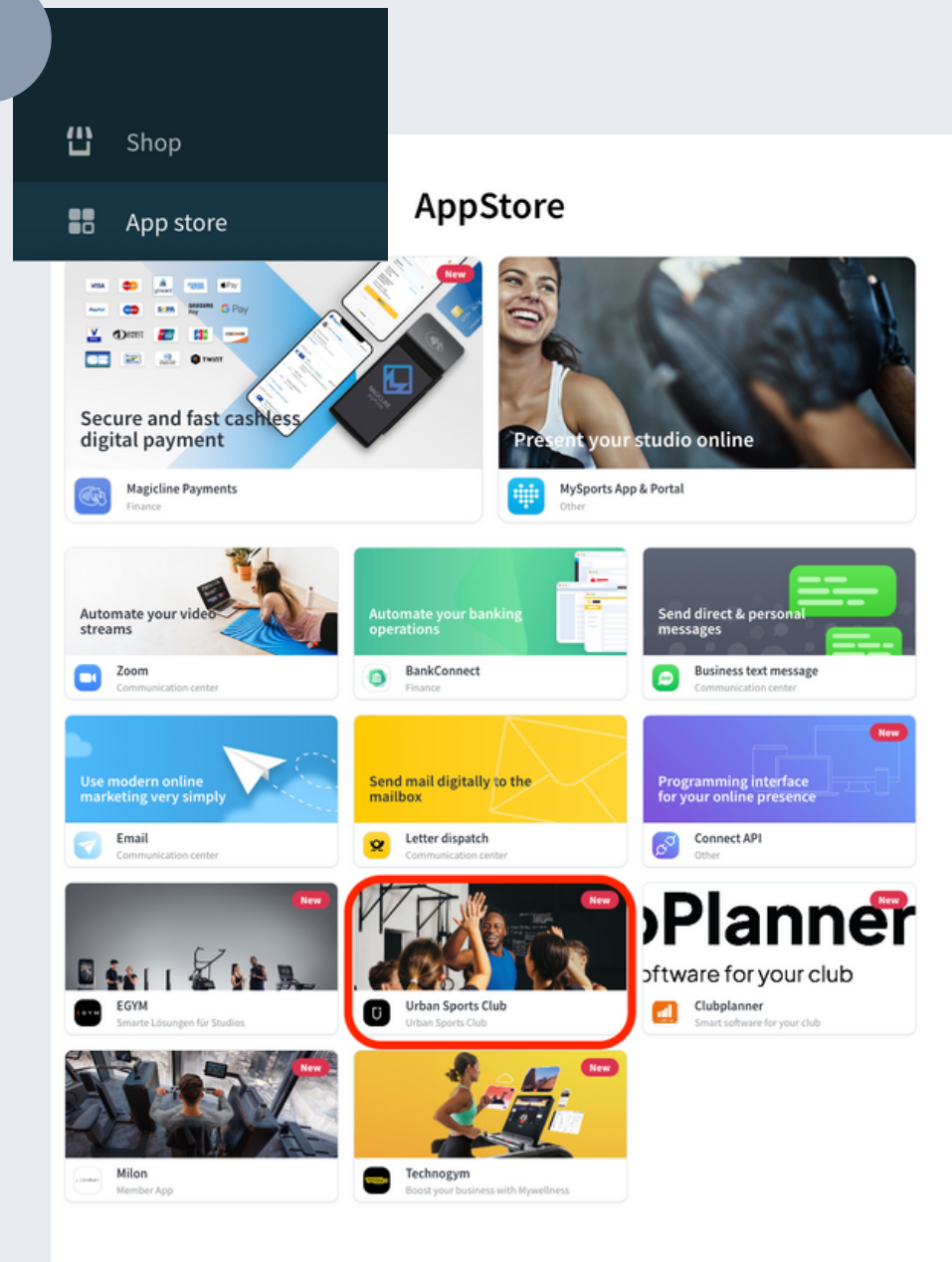
Integration Guide

- [Initial Steps](#)
- [Display Criteria for Classes](#)
- [Booking Options and Conditions in Urban Sports Club](#)
- [Appointments](#)
- [Contingents](#)
- [Delete a class](#)
- [Access Management](#)
- [Important to know: Expected Attendance \(payout model\)](#)



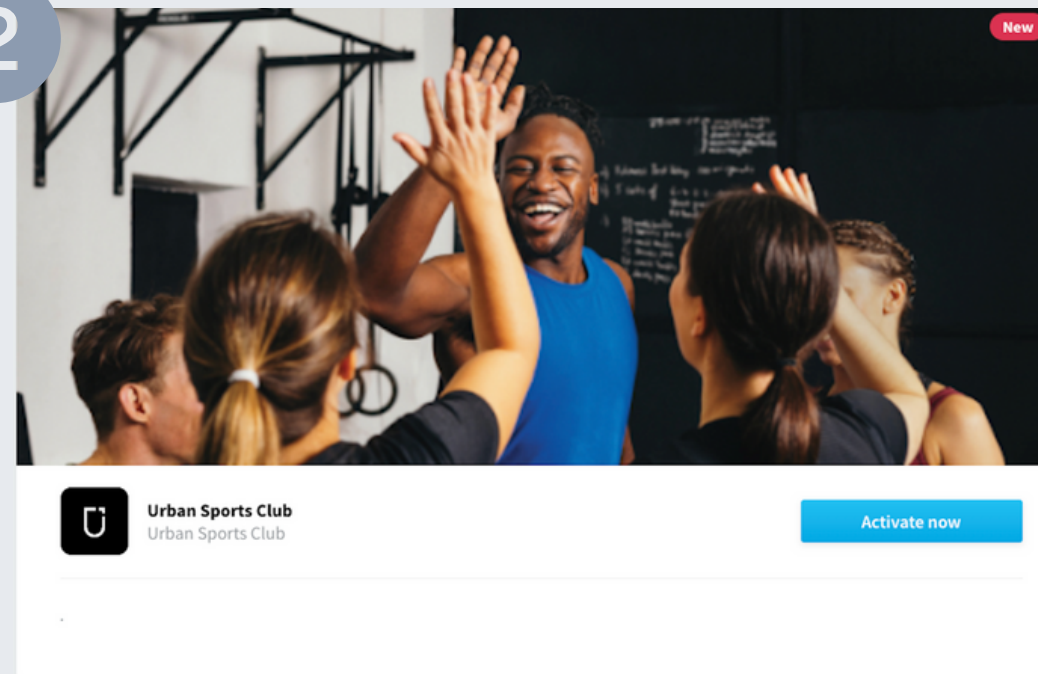
Initial steps

1



Access the **App Store** page in your Magicline account and select the **Urban Sports Club App**

2



Activate the Urban Sports Club App in your Magicline App Store by clicking **“Activate now”**

3

A screenshot of the 'Activate integration' form. The form is titled 'Activate integration' and includes a close button (X) in the top right corner. The form fields are: 'Company name' (text input with placeholder 'Your Company Name'), 'Legal form' (dropdown menu with 'Please select'), 'First name' (text input), 'Last name' (text input), 'Street' (text input), 'House number' (text input), 'Zip code' (text input), 'City' (text input), 'Country' (dropdown menu with 'Netherlands'), 'Email' (text input with placeholder 'youremail@yourcompany.com'), and 'Phone' (text input). Below the form fields is a section for 'GDPR Magicline' with a checkbox and the text 'I hereby instruct Magicline GmbH to exchange my data with Clubplanner'. Below this is a note: 'Be aware that this instruction is based on the current version of the Magicline Open API. Details can be found here: developer.magicline.com'. At the bottom right of the form are two buttons: 'CANCEL' and 'NEXT'.

After filling out the activation form and accepting the **GDPR** condition just click on **“Activate”**

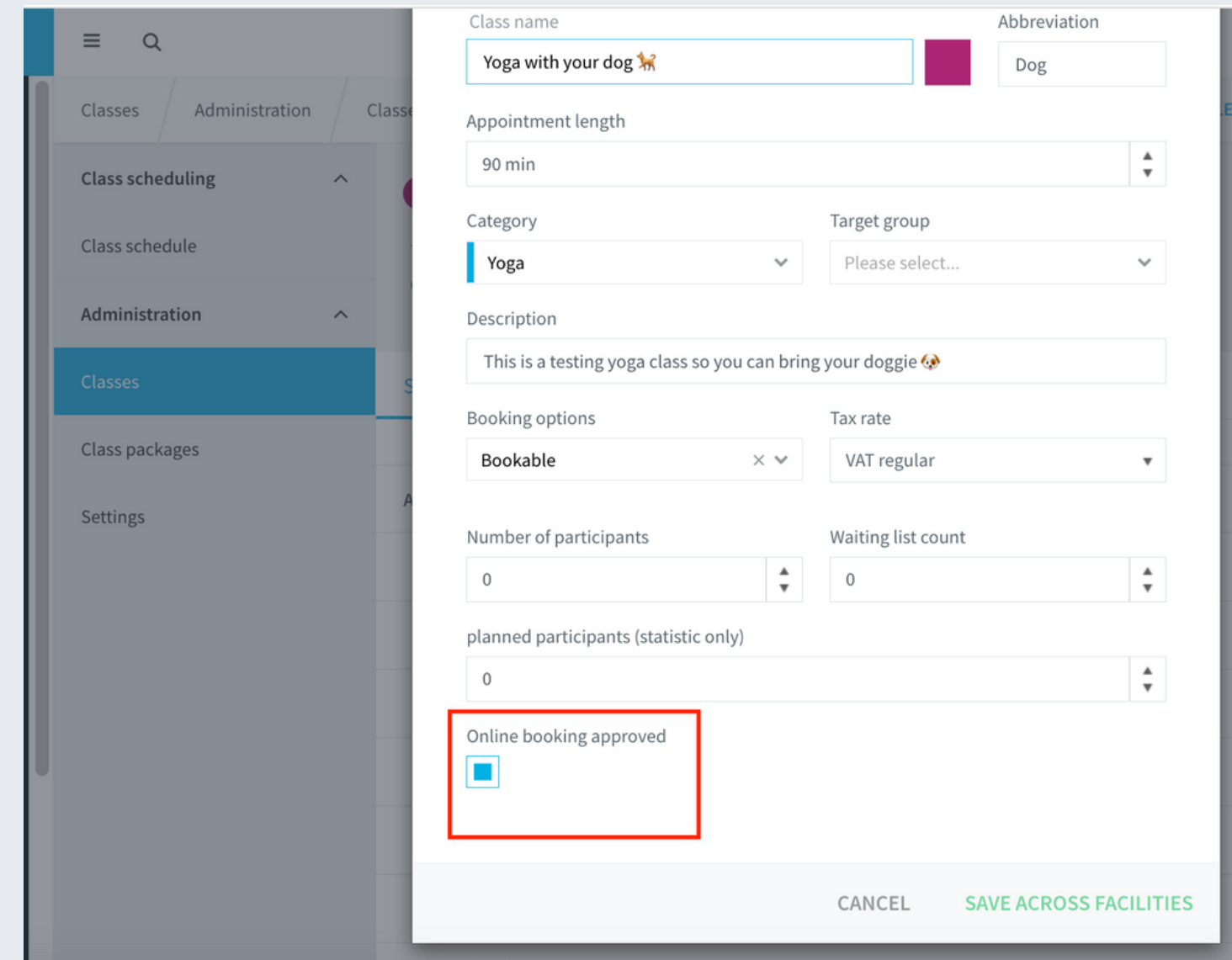
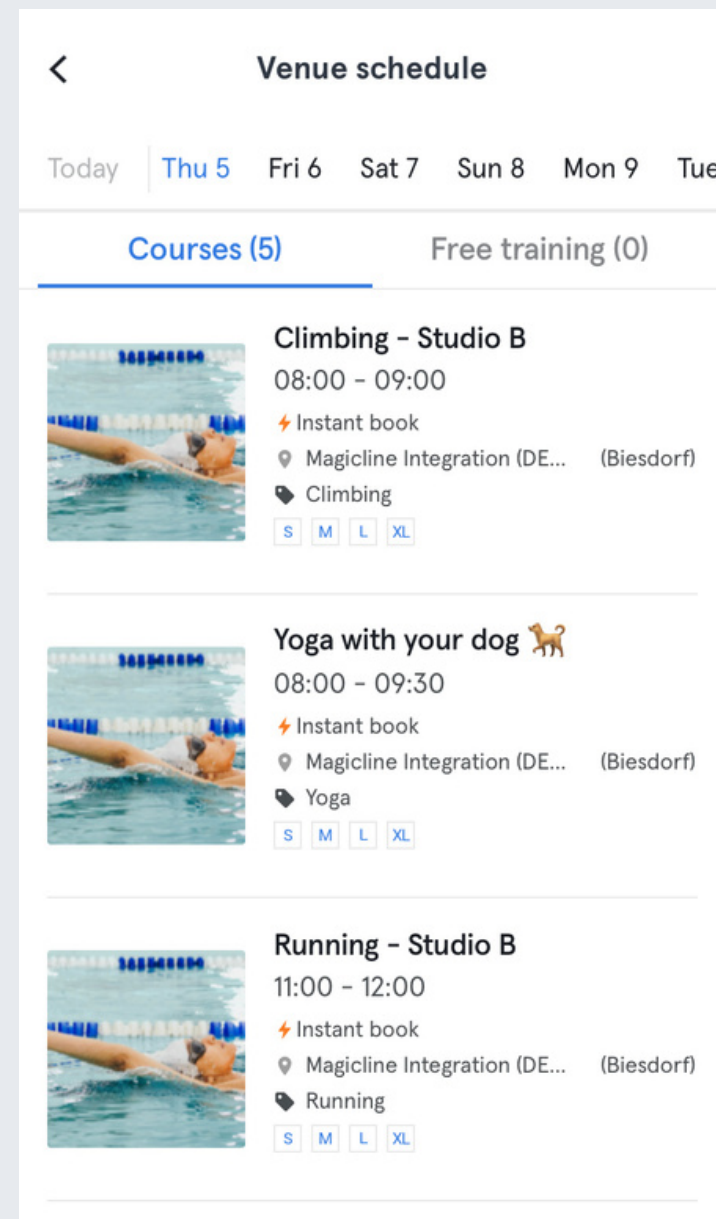


What comes next? We will automatically receive your activation details, and shortly you'll get a confirmation email from us



Display Criteria for Classes

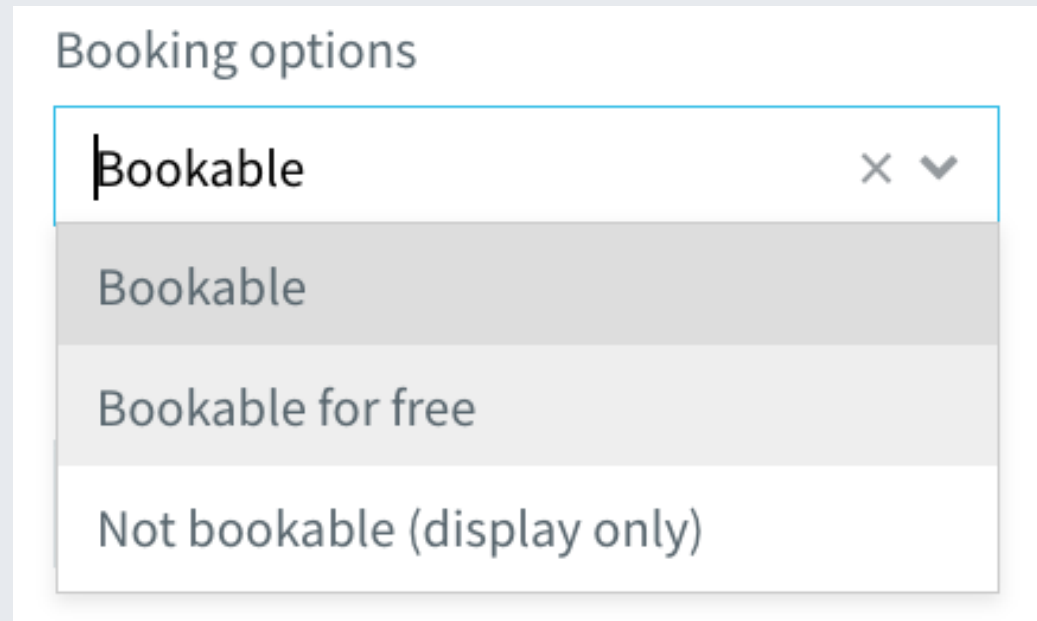
The API will only display classes that have at least one scheduled appointment (Class Slot) **within 1 to 14 days before the event.**



Only classes and class slots with the **“Online booking approved”** option enabled are coming through in the API.



Booking Options



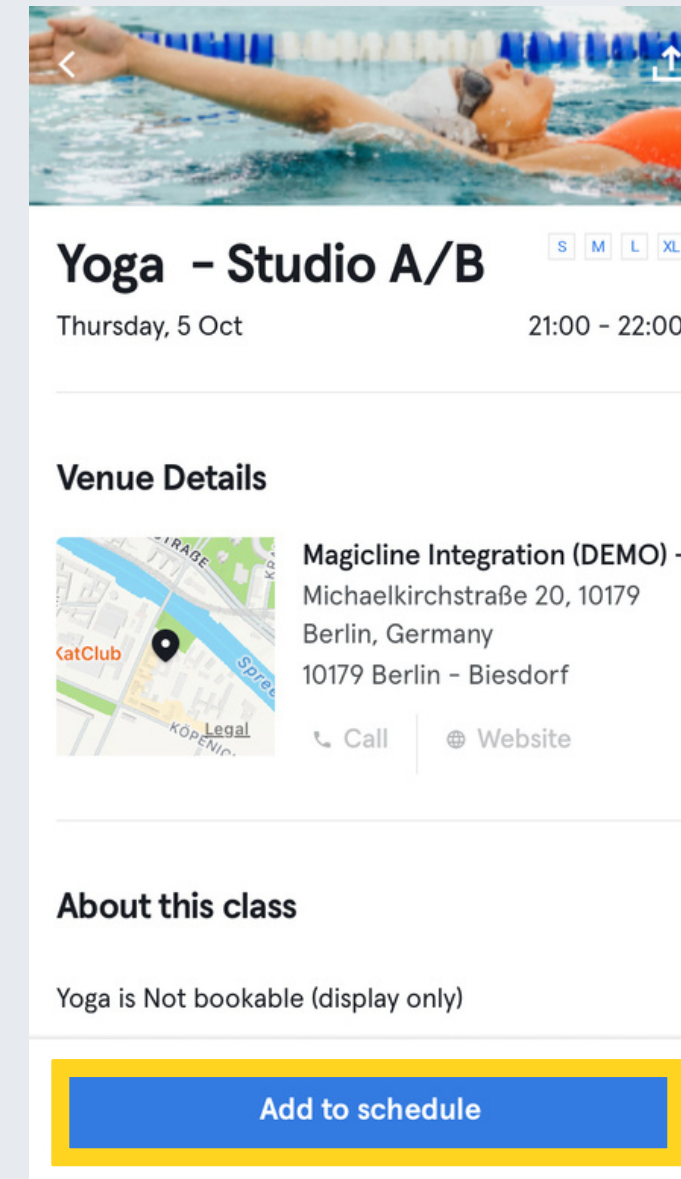
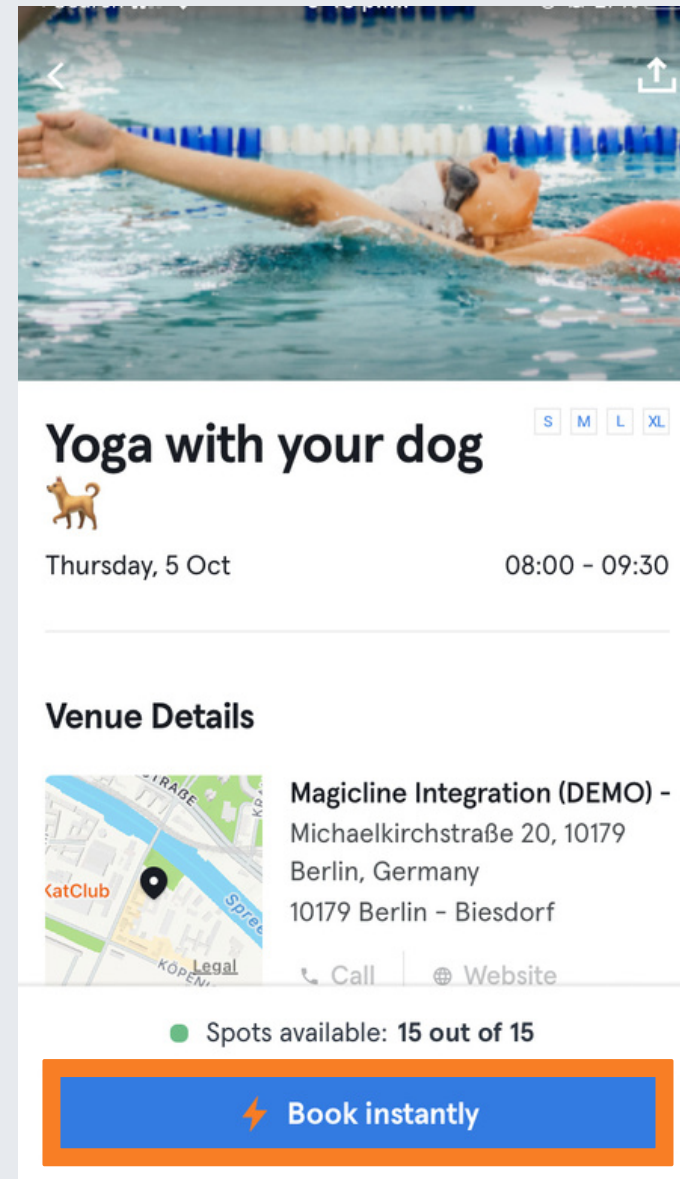
- **Bookable** = Book instantly
- **Bookable for free** = Book instantly
- **Not bookable** = Add to schedule



When you select the **"Bookable for free"** option, both your members and Urban Sports Club members can access the classes.



If you choose **"Bookable"** make sure to add Urban Sports Club as a contingent **for each class created**. Failure to do so will result in Urban Sports Club members being unable to reserve a spot.



What is an instant booking?

It's a binding booking for a class or activity at a partner venue. If this booking is not cancelled on time or not at all, a fee will be charged to the member.

[Bindingly booked classes, cancellations and no shows](#)

What does it mean to add an activity to the Schedule?

Adding a class to the schedule does not guarantee a spot, so an *alternative booking method should be provided* if the class is marked as **"Not bookable."** This is useful for gyms where members can attend without prior booking.

[How does my schedule work?](#)

Booking Conditions

There are some differences in how the *booking window* works between Magicline and Urban Sports Club

Magicline:

- Sets booking window rules on a class level.
- Specifies the exact start and end times.

Urban Sports Club:

- Simplifies by showing the number of full hours in the booking window.
- Doesn't specify exact times, but tells you how many hours before the appointment you can book.

This translates to the earliest and latest time a booking is possible before the appointment starts.

Magicline settings

Edit booking conditions

Earliest booking (before appointment)
Limited

Time period for earliest booking
5 Days

Latest booking (before appointment)
Limited

Period for latest booking
2 Hours

Maximum number of future bookings
Unlimited

CANCEL SAVE

Urban Sports Club Booking Conditions Listed on Website and App

booking unavailable

Sorry, it is either too late to send a booking request to the partner or the booking is not open yet.

Bookable from: 13/10/2023, 17:00 - 18/10/2023, 16:00

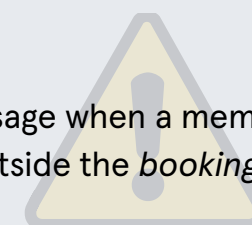
Yoga and Giggles
Wednesday, 18 October | 17:00 - 18:30
S M L XL
Fitness, Yoga, Bootcamp, Running, Cycling, Climbing

Something went wrong

The class can not be booked now - Check the bookings conditions.

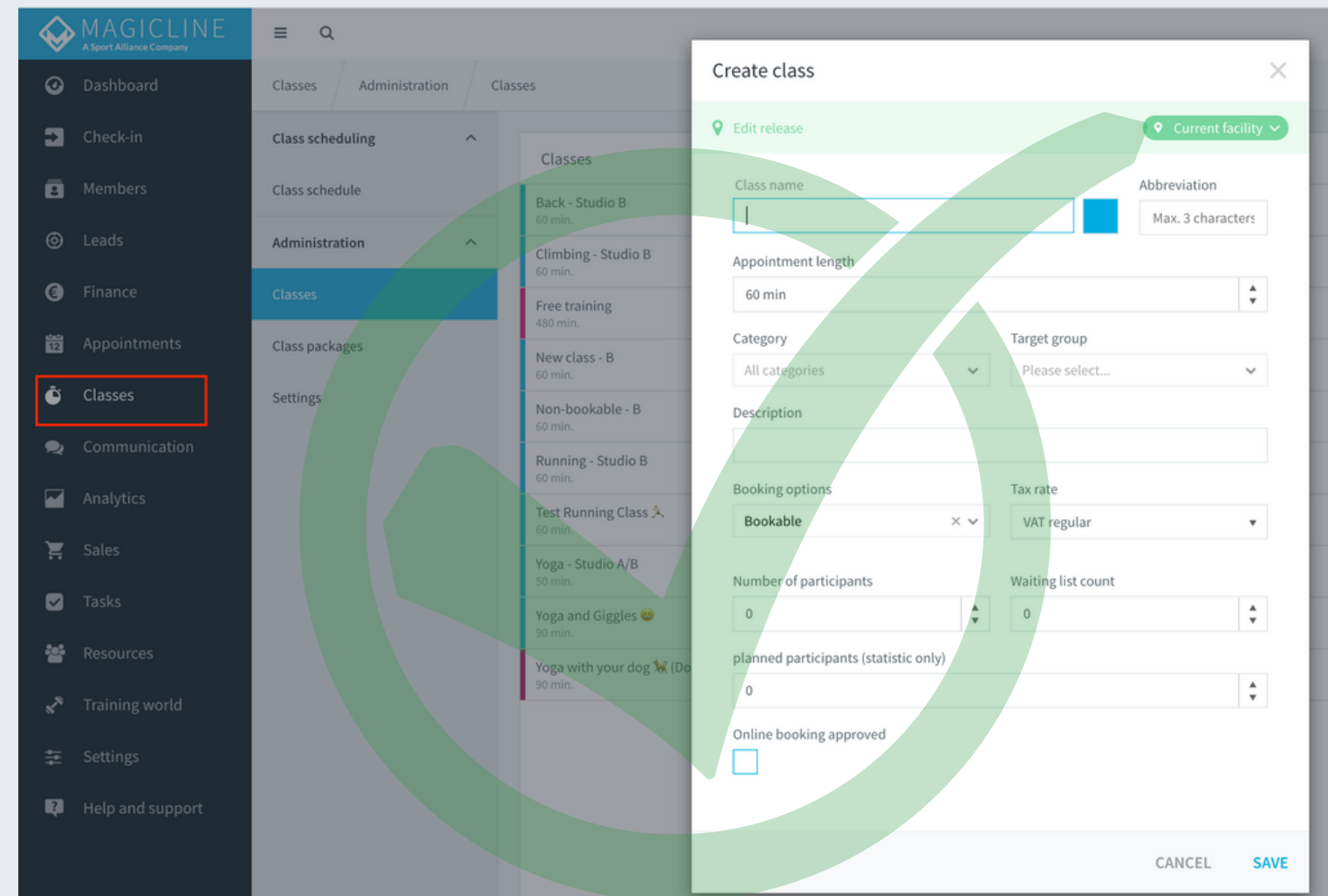
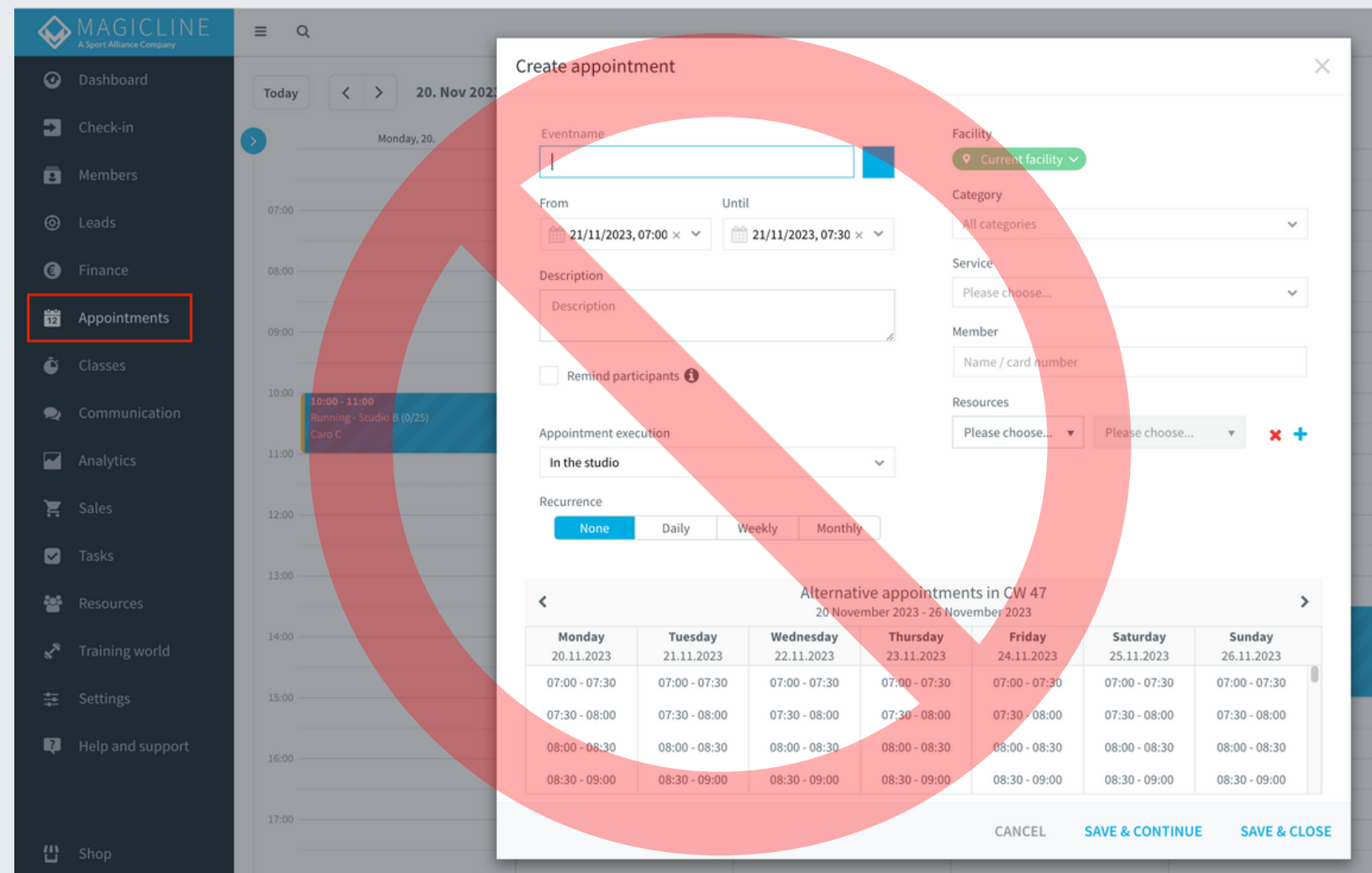
Ok, got it

Error message when a member tries to book outside the *booking window*.



Appointments

 The Urban Sports Club App **only supports Classes and Free Training at the moment**. Appointments that are set in Magicline won't be visible or bookable for Urban Sports Club members.



You can create your "Free Training" in your Partner Portal profile

[Create your Free Training on the Partner Portal](#) 



Inclusive Contingents

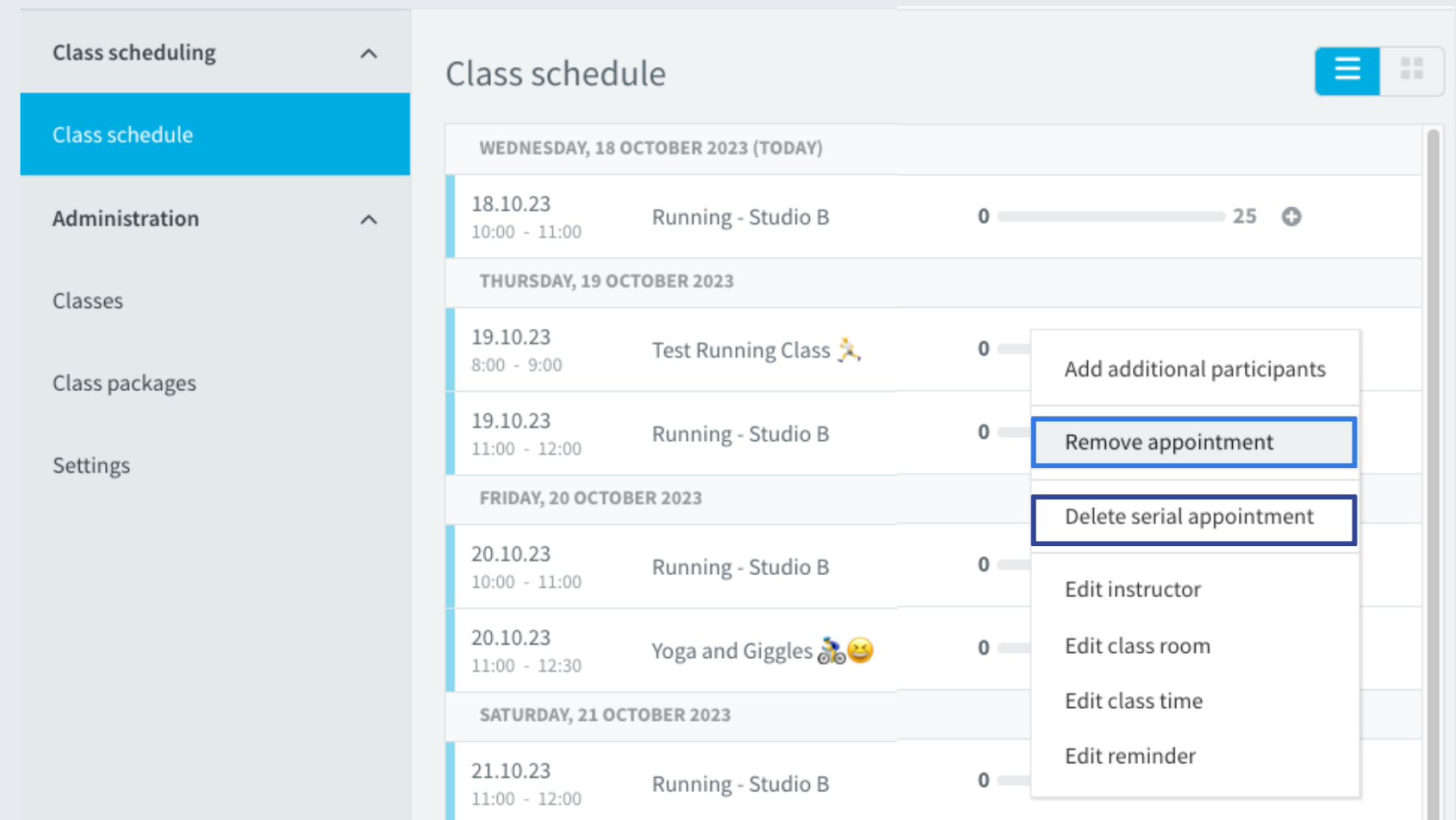
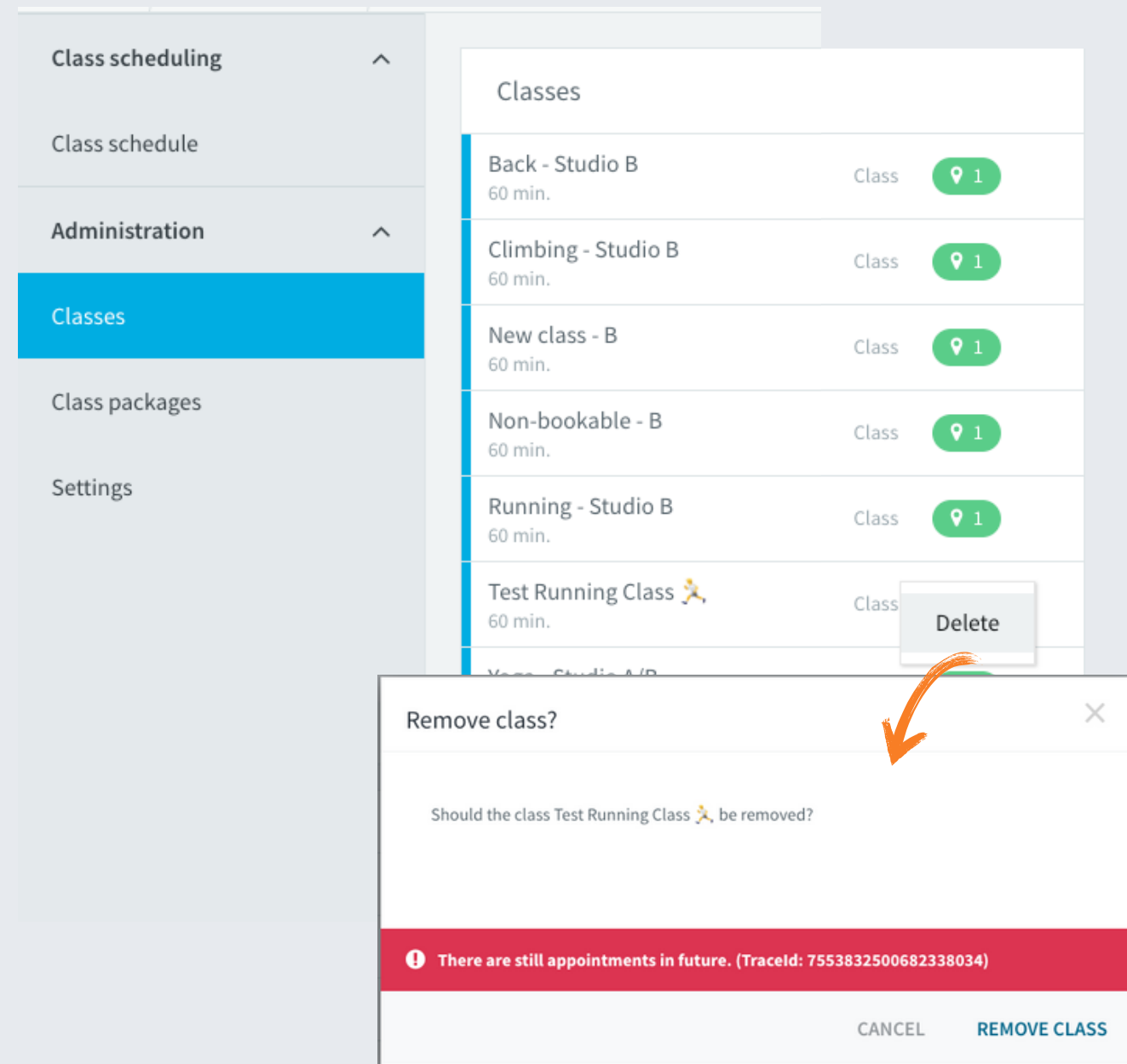
A class needs **Contingents** so that Urban Sports Club members can reserve spots. **Without Contingents, bookings won't work.** Magicline recently made things simpler: *You can activate an app like Urban Sports Club as an aggregator.*

The screenshot illustrates the process of adding an inclusive contingent to a class. A yellow banner at the top indicates that the class is currently not bookable due to missing contingents. The interface shows a class 'Non-bookable - B' with a table of contingents. A red box highlights the 'ADD INCLUSIVE CONTINGENT' button (1). A modal window 'Add included contingent' is open, showing 'Aggregators' selected in the 'Applies to' dropdown (2). A second modal window shows 'Urban Sports Club' selected in the search field (3).

Delete a class

Through the "Classes" option, it is not possible to delete a class that has been scheduled in the future.

To delete a scheduled class or a series of classes, navigate to the "Class Schedule" option.



- Removes just the class you select
- To remove all classes that are scheduled in the future



Access Management (check-in validation)

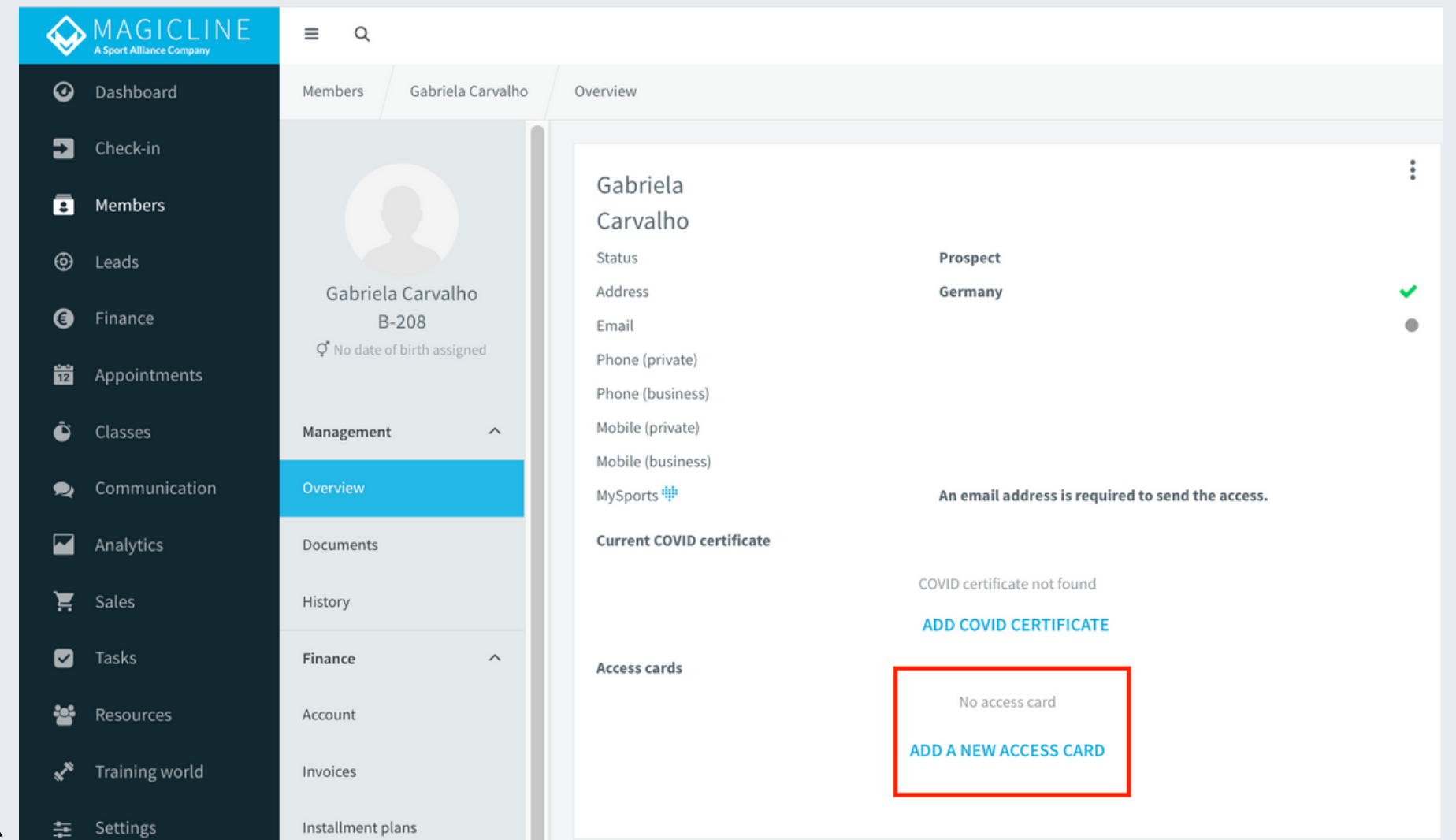
To make it possible for Urban Sports Club members without a direct studio membership (medium ID), Magicline lets *aggregators* set up a special web link (HTTP endpoint). This link is used to confirm check-ins for guests at the studio.

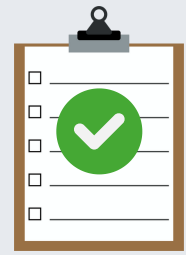
1 When an Urban Sports Club member books or checks in for the first time at a studio connected to Magicline, we create a so-called **aggregator member** in Magicline.

2 The member's profile contains the Urban Sports Club **customer ID**, first name, and surname. The profile can be completed by the studio when a member visits the studio.

3 A *medium ID*, such as a **wristband or card** can be added to the profile, so it can be used for entry (check in).

4 To ensure entry, Magicline verifies that a valid Urban Sports Club check-in was **completed by scanning the QR code**.





Expected Attendance (payout model)

- This applies to partners with integrated Urban Sports Club bookings (Fitogram, Partner Portal, API-integrated)
- The system records all bookings before the cancellation deadline and guarantees payout for all saved bookings.
- If a member cancels the course too late (after the deadline) and a new member takes the place, **we do not pay an additional check-in.**
- Late cancellations without replacements don't get additional payment.
- **Unfilled spots** from late cancellations or no-shows **still receive the usual payout.**
- Default cancellation period: 12 hours before class
- Partners can customize the cancellation period in the Partner Portal.

You can find detailed information on our Help Center article: [How does our payout model work?](#) 